

No. KorMor. (02) 040/2569

## Announcement on Measures to Mitigate the Impact of Economic Conditions and Energy Prices

To: Affected Customers

Due to the prolonged conflict in the Middle East, which has significantly impacted energy prices, repayment capacity of the general public and business operators may be further eroded by rising costs and temporarily reduced income.

Orico Auto Leasing (Thailand) Ltd. (“Company”) recognizes the hardship caused and has introduced measures to alleviate financial burdens and support recovery for affected customers.

### 1. Financial Assistance Measures

The Company has prepared financial assistance measures based on for the borrowers affected by Economic Conditions and Energy Prices, as follows:

No.	Financial Assistance Measure	Details
1	Debt Restructuring	The Company will consider extending the repayment period to reduce monthly installment amounts in line with the customer’s needs.
2	Waiver of Late Payment Penalties	The Company will consider waving late payment penalties for affected customers who missed payments during the affected period for installments due between 20 April 2026 to 30 June 2026.

### 2. Eligibility Criteria

Customers eligible to apply for financial assistance under this Announcement must:

- 2.1. Be affected by Economic Conditions and Energy Prices, impacting repayment ability.
- 2.2. Have paid to the Company at least 12 installments.
- 2.3. Not be in default, or if in default, have overdue installments not exceeding 150 days.

**Remark:** The Company reserves the right to waive certain criteria on a case-by-case basis.

### 3. Application Process

Customers applying for financial assistance under this Announcement must follow the steps below:

- 3.1. **Submission of Application and Supporting Documents:** Affected customers are kindly requested to contact the Company to submit an application and supporting documents for financial assistance by the period and through the channels specified in Sections 4, 5, and 6 of this Announcement.
- 3.2. **Consideration of Financial Assistance Measures:** Upon receiving the application from affected customers, the Company will review and propose appropriate financial assistance measures to the customer within 15 days from the date of receipt of the application.
- 3.3. **Acceptance of Financial Assistance Measures:** Customers are kindly requested to review the proposal and confirm acceptance of the financial assistance measures to the Company within 15 days from the date the proposal is issued by the Company.  
In cases where the customer wishes to accept the debt restructuring measure, the customer and the guarantor (if any) must confirm acceptance by signing and submitting the required documents as specified by the Company, as follows:
  - 3.3.1. Engagement of the debtor for debt restructuring, together with a valid identification document of the customer.
  - 3.3.2. Acknowledgment and consent letter from the guarantor for debt restructuring, together with a valid identification document of the guarantor.

**Remark:** In the event that the customer enters into a debt restructuring engagement, the Company is required to report the customer's debt restructuring information to the National Credit Bureau Co., Ltd. in accordance with applicable laws, which may affect the customer's application for or review of credit facilities with other financial service providers.

### 4. Required Documents

- 4.1. **Application for Financial Assistance** specifying details of the impact experienced by the customer due to the Economic Conditions and Energy Prices.
- 4.2. **Identification Documents**
  - 4.2.1. For Individuals: A copy of identification card, driver's license, or passport (not expired).
  - 4.2.2. For Juristic Persons:
    - (1) A copy of the juristic affidavit issued within the past 6 months; and
    - (2) A copy of identification card, driver's license, or passport (not expired) of authorized directors.

4.2.3. Power of Attorney (if authorization is granted to another person)

4.3. **Documents Confirming Financial problems** i.e. documents confirming domicile, residence, or source of income

**Remark:** The Company may adjust document requirements as appropriate on a case-by-case basis.

## 5. Application Period

Applications will be accepted until 30 June 2026.

## 6. Contact Channels

For more details and to apply for financial assistance measures, affected customers are kindly requested to contact the Company through the following channels:

6.1. Phone: 02-0265844

6.2. Line: @oalt

6.3. Email: info@oalt.co.th

Please be informed accordingly, and we would like to extend our heartfelt support to all those affected, wishing you strength to overcome these difficult times.

Announced on Aril 29, 2026

Yours faithfully



Mr. Jun Ikeda

Managing Director

Orico Auto Leasing (Thailand) Ltd.

